PUBLIC SERVICE AGREEMENT

RAISING HOPE (THEME)

(PRIORITIES FOR IMPROVEMENT)

PUBLIC ACCESS

Target 1 - % buildings open to the public and accessible by disabled people

Target 2 – Increase access / visits to Libraries by the use of SMART card technology

Target 3 – Increased in visits, Membership and levels of participation at cultural facilities

Target 4 – Improvement access to services for older people through the use of Information Technology by:
a) Increasing the number of carers assessments offered Using electronic means of delivery

b) Increased speed of response in terms of self assessment

EDUCATION, SKILLS & TRAINING

Target 6 – To raise the literacy attainment of pupils in lowest quartile of achievement by:

- **a)** extension of the Primary link project at KS1 to include WMNT
- **b)** replicating primary Link for yr 7 & their families at KS2

Target 7 – Increase in boys literacy at KS3 in all secondary schools above National average.

Target 8 – Increase in achievement in Girls sciences at KS3 in all Secondary Schools

Target 9 -

a) an increase of 14 – 19yr olds leaving education with a qualification (either vocational

PROMOTING INDEPENDENCE OF VULNERABLE PEOPLE

Target 12 – Increase take up of direct payments (SS) across all client groups

Target 13 – increase in the nos. of people with Learning Disabilities gaining employment

Target 14 – Delivery of Services to prevent Unnecessary hospital admissions of older People

Target 15 – Improving Outcomes And delivery of services to Carers across all client groups

Target 16 – a reduction in the average length of stay in B&B Accommodation of households which include Dependent children or -contd

IMPROVING THE PUBLIC REALM

Target 17 – BV199 Improvement in levels of Street cleanliness.

Target 18 – Reduction in incidents of graffiti reported in hot spot areas

Target 19 – Reduction in the Number of reported fly-tips

Target 20 – Reduce the incidents of dog fouling in the Town

Target 21 – vacant private sector dwellings re-occupied or demolished as a direct Result of action by the council

PUBLIC ACCESS

c) Increased speed and Accuracy of access to Available services across all Sectors by the development Of a common directory of Services.

Target 5 – Reduction in Distraction burglary Committed against older People

EDUCATION, SKILLS & TRAINING

or academic)

b) An increase in the numbers of 14 – 19yr olds that gain Employment as a direct result of support given in yr 9.

Target 10 - An increase in vocational provision in at least 2 new areas thus widening choice and Improving pupil success rates and training of staff to deliver specialist vocational training

Target 11 - Increase achievement at KS2 in at least 5 schools to level 5/6 In all core subjects

PROMOTING INDEPENDENCE OF VULNERABLE PEOPLE

pregnant women

N.B. PLEASE NOTE THE ABOVE TARGETS ARE NOT LISTED IN ANY ORDER OF IMPORTANCE OR PRIORITY